

Accessibility Policy: Elizayo

1. Our Commitment

Elizayo is committed to making our website, <https://www.elizayo-collab.org/>, accessible to the widest possible audience, regardless of technology or ability. We believe that everyone should be able to access the information and services we provide.

2. Goal and Standards

We are actively working to increase the accessibility and usability of our website and, in doing so, adhere to many of the available standards and guidelines.

- **Our Goal:** We strive to meet the **Level AA success criteria** of the **Web Content Accessibility Guidelines (WCAG) 2.1**, established by the World Wide Web Consortium (W3C).
- **Current Status:** Due to our status as a non-profit organization with limited resources, achieving immediate and total compliance across our entire site is a continuous and ongoing effort. We commit to addressing and resolving accessibility issues identified on our site as quickly and efficiently as possible.

3. Measures to Support Accessibility

We are taking the following steps to ensure and support accessibility:

- **Technical Design:** We design our website themes and templates with accessibility in mind, utilizing clear, semantic HTML.
 - **Readability:** We aim for clear and concise language and use fonts that are easy to read.
 - **Keyboard Navigation:** The website is designed to be navigable using only a keyboard.
 - **Alternative Text (Alt Text):** We strive to include meaningful **alt text** descriptions for all non-decorative images to ensure screen reader users can understand the context.
 - **Contrast:** We check text and background color combinations to ensure sufficient contrast ratios for users with low vision.
 - **Forms:** We label form fields correctly to allow assistive technologies to easily read and navigate forms.
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4. Limited Means Acknowledgment

We acknowledge that, as an NPO with limited funding and technical staff, certain elements on our website may not yet be fully optimized for accessibility. This may include:

- **Older Content:** Some legacy documents or archived PDFs may not be fully accessible.
- **Third-Party Content:** Content or features integrated from third-party platforms (e.g., donation widgets, embedded social media feeds) may have accessibility limitations outside of our direct control.

We commit to prioritizing and addressing these limitations based on user feedback and available resources.

5. Feedback and Contact Information

We welcome your feedback on the accessibility of our website.

If you encounter any accessibility barriers while using **Elizayo's** website, please let us know so we can investigate and make improvements. When providing feedback, please include:

- The **page/URL** where you encountered the issue.
- A brief **description** of the problem.
- The **assistive technology** you were using (e.g., screen reader name and version, browser name).

You can contact us here:

- **Email:** elizayo@elizayo.africa
- **Phone:** 0673381061
- **Contact Person/Title:** The Director